



## Orientation on ICT Services & LMS for LSCs & Learners

Organized by: Centre for Internal Quality Assurance (CIQA)

Date: 19th June, 2021

### REPORT

Online education has provided a new way of learning to develop a student's mindset beyond the classroom. Information and communication Technology (ICT) can be defined as tools and applications through which or by means of which information is transferred, recorded, edited, stored and disseminated with enormous quantities in the minimum possible time. Usefulness of ICTs can be judged by way of its usage in various activities as one of the basic things to make teaching and learning more interesting. The most effective online learning package is an amalgamation of e-text, audio and/or video material, graphics, simulation, animation etc. The Online teaching-learning is creative, collaborative and flexible in terms of free entry/ exit, accessibility etc.

The university provides a good number ICT based services for its delivery of courses. The stakeholders specially the learners and coordinators of LSCs are not aware of all the ICT services. In view of this, CIQA organized this programme to orient the learners and coordinators for effective use of ICT services and LMS of the University. About 257 participants attended the programme. The programme was also available on YouTube.



In his welcome address, Dr. Anirban Ghosh told that the university provides a good number of ICT based services for the students. Some of them are:

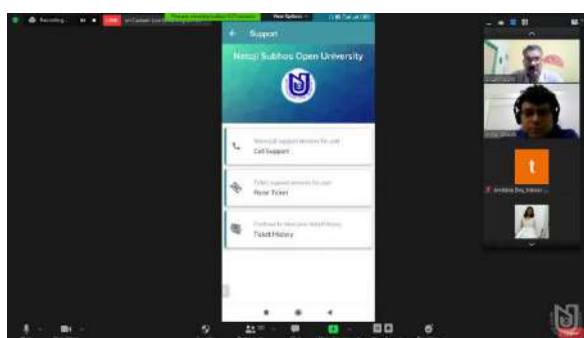
- Online admissions
- Online classes and sessions (synchronize and asynchronous)
- Web Streaming services like NSOU Web Tv and YouTube channel.
- Online academic content
- Online workshops
- Webinars
- Online feedback mechanism
- Online assessments
- Online counselling

Dr. Ghosh gave due importance on all these services specially in the pandemic situation and learners can avail these services including the e-SLM, online classes from their home during the lockdown.

Sri Hillol Ghosh, ITO of the university showed the various features available on the university website. During his deliberations he discussed the process to get information available in different TAB on the website. He specially mentioned that the website is user friendly as well as accessible to visually disabled persons. Sri Ghosh also mentioned that website is the only authentic source of university information. It is using various internet driven communication channels like user-friendly web portals, content management system, web streaming services like. Web TV, YouTube channels, various social media like Facebook, Twitter



The LMS can be accessed in the desktops and in the mobile devices through an android mobile app. During the demonstration, various features on the App were shown. The students can get every thing academic content, online classes through their app.



In the Q & A session, the doubts of the learners were cleared by the panellists present in the programme. The navigation of general information, exam related information, e-SLM etc. were shown on requests of the learners.

### **Programme schedule**

**19 June 2021**

2pm: Welcome Address by Dr. Anirban Ghosh, Director, CIQA, NSOU

2.30pm: Address by Sri Hillol Ghosh, Information and Technology Officer, NSOU

3.00pm: Demonstration by the Service Provider

3.30pm: Q & A session

Moderator: Dr. Anirban Ghosh