



Netaji Subhas Open University

Accredited by NAAC with Grade 'A'

Centre For Internal Quality Assurance

Awareness Programme on ICT Services & LMS for Learners

(As a part of Observation of Students' Week)

REPORT

Date & Time: 3rd December, Monday, 3PM-4.30PM

Objective of the programme:

- ✚ To aware learners on ICT academic services of the University
- ✚ To sensitize learners on the access and navigation of NSOU website
- ✚ To demonstrate before the learners on the details of NSOU-LMS and NSOU App

Mode: The event was organized by Centre for Internal Quality Assurance, NSOU through online platform.

Participants: 365 approx

Around **355** learners joined through Zoom platform

University Representatives:

1. C.A. Kishore Sengupta, Registrar
2. Prof. Anirban Ghosh, Director, CIQA
3. Dr. Sudeshna Chatterjee Biswas, Dy Registrar (Acad)
4. Sri. Hillol Ghosh, ITO
5. Sri. Prosenjit Bhattacharya, Dy Director, Durgapur RC
6. Dr. Shibani Ghosh, E.S to the Hon'ble V.C.
7. Dr. Papiya Upadhyay, Assistant Professor, SoE
8. Sri. Gourab Barua, Asst Registrar
9. Sri.Amitava Dey, TeamLead Ed Tech
10. Sri. Sarbajit Choudhury, Superintendent, Store, Publication Deptt

Event flow:

The whole programme was eloquently moderated and by the Director, CIQA.

Welcome Address: C.A. K. Sengupta, Registrar, NSOU welcomed all the participants and University representatives. He wished a very happy new year and expressed his thoughts on the well-being of all the newly enrolled learners. He reiterated the achievements and accomplishments of the University since its inception. In order to hold the legacy of

excellence in its 25 years of existence, he ushered all types of supports and resources that the University provide to its learners.



Address by the 1st Speaker: Sri. Hillol Ghosh was invited to deliberate on the ICT services provided by the University through various avenues. Sri. Ghosh presented his speech with detailed and systematic display of navigation and access procedures to the learners. He further added on the user friendly and all-inclusive features of the NSOU website which makes it strikingly beneficial for all its users.

Address by the 2nd Speaker: Sri. Amitava Ghosh was called upon to elaborate on the LMS and NSOU APP. Sri. Dey lucidly presented with audio-visual-text effects for better understanding of the learners. He discussed on each and every aspect of downloading the APP and its clear navigation details. He also added the technicalities on the use and access options on getting and retrieving e-SLMs and other resources. His talk covered the significant areas of using LMS optimally and effectively.



Summing up: Prof. A. Ghosh coalesced the two deliberation before the participants. He stressed upon the right use of Login ID and Password options for using the APP, LMS and OER repositories. Additionally, Prof. Ghosh banked upon the easy to access through practical

representation of the NSOU website and explaining the different aspects as dealt by the two speakers.



Q & A session: This session was addressed by the speakers and facilitated by Director, CIQA. The participants were allowed to unmute and place their queries/doubts. Prior to the beginning of the new academic session, the participants posed many questions on the topics discussed. The queries were dealt with demonstration to give them a clear idea of ICT/LMS/NSOU-APP handling confidently and use effectively.

Concluding Session: A formal vote of thanks was proposed. At the end it was unanimously accepted by one and all that such awareness programme may be taken up frequently for justful orientation of ICT application among the intended learners for optimum use of e-resources driven by efficient academic outcome.