Netaji Subhas Open University

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Centre for Internal Quality Assurance

Report

Programme Name: Sensitization on ICT Services & LMS

Programme File: 21st December 2022, Wednesday; 12.30 P.M

Mode: The event was organized by Centre for Internal Quality Assurance, NSOU through hybrid mode: Online-Zoom & offline venue-Board Room, NSOU HQs

Participants: 112

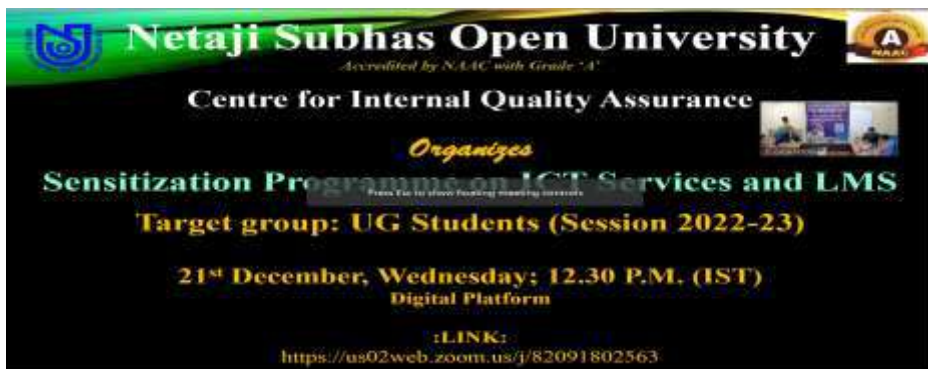Around **105** learners joined through Zoom platform

University Representatives in the Board Room:

1. Prof. Anirban Ghosh, Director, CIQA
2. Prof. Chandan Basu, Director, School of Social Sciences
3. Prof. Manan Kumar Mandal, Director, School of Humanities
4. Dr. Barnana Guha Thakurta Banerjee, Head, Dept. of Political Science, SoSS
5. Dr. Papiya Upadhyay, Assistant Professor, Education, SoE
6. Mr. Debajit Goswami, Assistant Professor, Public Administration, SoSS
7. Sri. Hillol Ghosh, ITO
8. Sri. Gourab Barua, Assistant Registrar
9. Mr. Amitava Dey, Executive, TeamLease Ed Tech

Many faculties from different School of Studies joined the programme through Zoom.

Objectives of the programme:

+ To introduce the newly admitted learners of UG degree programmes on ICT driven academic services of the University
+ To sensitize learners on the particulars of the NSOU LMS
+ To demonstrate before the learners on the details of NSOU-LMS and NSOU App
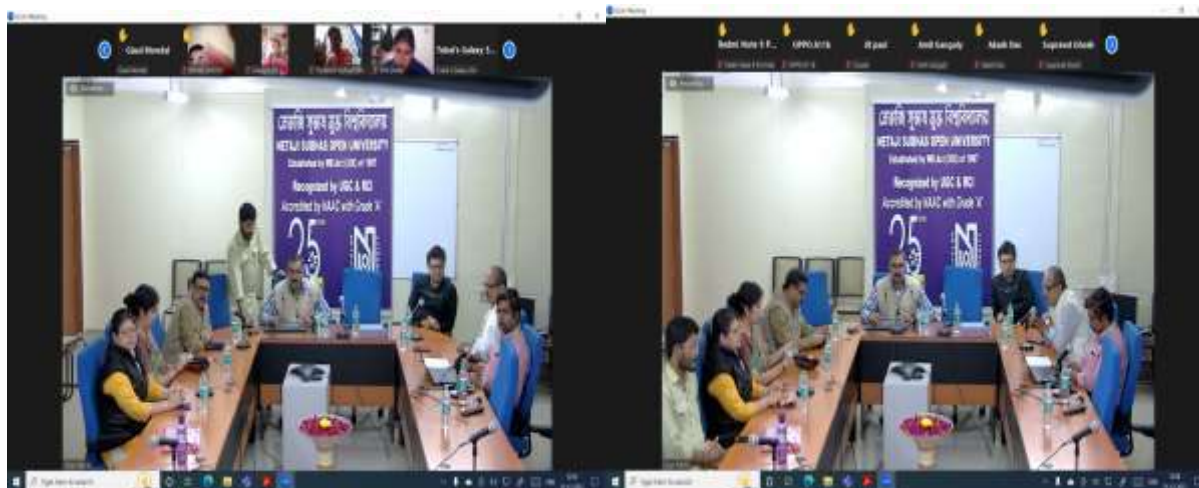+ To reinforce the ICT-enabled teaching-learning drive of the university

Programme sequence:

Introduction: Prof. Anirban Ghosh, Director-CIQA welcomed all the participants, faculty members, officers and University representatives. He briefly threw light on the focus of the day's programme and invited speakers to address the sensitization programme.

Address by the Director, SoSS: Prof. Chandan Basu greeted the learners and all present online and offline. He congratulated the aspirants for choosing NSOU as their higher Education destination. His speech harnessed for self-learning and coordination with the LSC. Prof. Basu keenly identified in upholding the university's initiatives in supporting learner driven pedagogy.
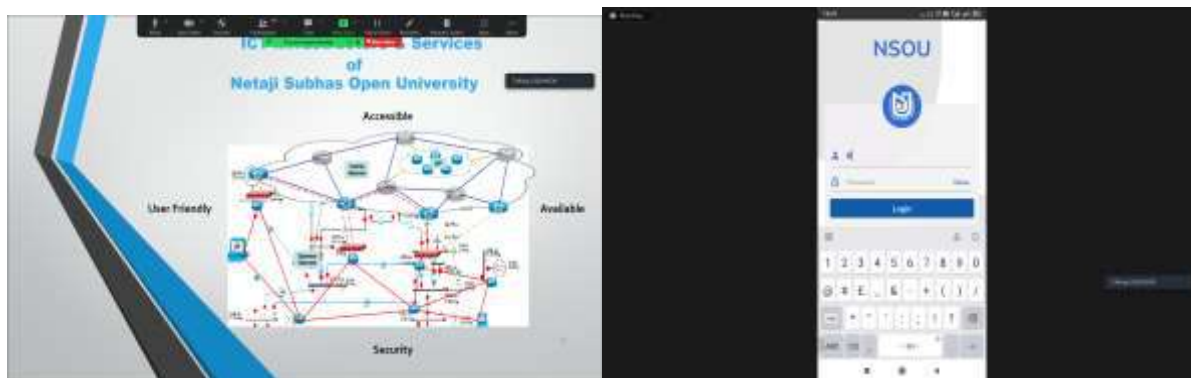
Address by the Director, SoH: Prof. Manan Kumar Mandal expressed warm welcome through his earnest speech. In a nutshell, Prof. Mandal presented the academic transactional machinery of NSOU. He gathered that apart from printed SLMs, university has provisioned for ICT enabled learning resources-right from digitized SLMs, question bank, website resources, audio-video lectures, audio lectures, web TV streaming, NSOU Radio-Muktak and LMS. He also introduced the learners with an overview of examination -Assignment & Term-end.

Address by the HoD, Dept. of Political Science: Dr. Barnana Guha Thakurta Banerjee extended a hearty welcome to all the newly admitted learners on behalf of the Department of Political Science. She gave a brief outline of the different subjects taught under the School of Social Sciences. She also assured that pursuing courses from Open and Distance mode is equivalent and at par in quality with regular mode. She requested the learners to be self-reliant and must communicate and know the ICT services of the university, developed especially to cater to the diverse learners of NSOU.

Address by the ITO: Sri. Hillol Ghosh was invited to deliberate on the ICT services provided by the University through various avenues. Sri. Ghosh presented his speech with detailed and systematic display of navigation and access procedures to the learners. He further added on the user friendly and all-inclusive features of the NSOU website which makes it strikingly beneficial for all its users. Mr. Ghosh explained the concept of LMS-Learning Management System, developed as a web application where users, i.e., learners can access the uploaded academic content and interact with peers and facilitators/faculties in asynchronous mode.

Address by the Executive, TL: Sri. Amitava Ghosh was requested to elaborate on the LMS and NSOU APP. Mr. Dey lucidly presented with audio-visual-text effects for better understanding of the learners. He discussed on each and every aspect of downloading the APP and its clear navigation pathways. He also demonstrated the technicalities on the use and access options on getting and retrieving e-SLMs, online class, syllabus and other resources. His talk covered the significant areas of using the NSOU LMS optimally and effectively.

Address by the faculty members:

1. Dr. Papiya Upadhyay, Assistant Professor, Education briefed on the structure and courses of SoE. She cleared the murky ideas of ODL as a pre-conceived notiuon by most aspiring learnings. As pre-requisites of a 21st century learning skills, every learners should possess readiness, responsiveness and ICT competence to pursue courses/programmes in any mode-be it regular or ODL. She laced upon university's open pedagogy and optimized ICT support services.

2. Dr. Pushpal Mukherjee, Assistant Professor, SoSci addressed the learners with deft on the purpose, scope and requirements of Laboratory counselling cum Evaluation Session (LCES) for the Lab-based/Practical-oriented subjects under Science.

3. Mr. Debajit Goswami, Asst Prof., Public Administration, SoSS quickly routed the learners through website-search and retrieval details. He also added with some

employability courses offered by the School on competitive examinations under the purview of Social Sciences.

Address by Director-CIQA: Prof. A. Ghosh amalgamated all the deliberations before the house. He stressed upon the right use of Login ID and Password options for using the APP, LMS and OER repositories and not to change the registered contact numbers . Additionally, Prof. Ghosh summarized the cutting-edge ICT enabled pedagogy of the university and how learners can accrue benefits during their course of study at NSOU.

Interaction: This session was addressed by the all speakers and moderated by Director-CIQA. The participants were allowed to unmute and ask questions. Prior to the beginning of the new academic session, the participants came up with queries/questions on academic content, online classes, difficulties in f2f PCPs etc. . The queries were dealt with satisfory responses from the respective School/subject representatives present.

Closing: Director-CIQA thanked everyone for joining, participating and adding value to the sensitization of the ICT services and LMS for the NSOU stakeholders.

The whole sensitization programme was very well coordinated and commendably facilitated by the Director CIQA.

The recorded proceedings will be available in NSOU YouTube channel.

---Report prepared by
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