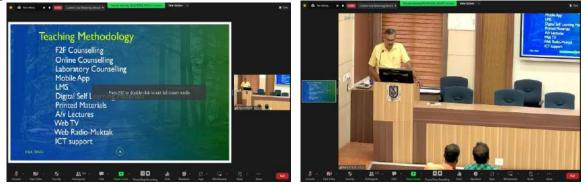


## Sensitization programme on LMS and Mobile App Organized by Centre for Internal Quality Assurance (CIQA) **REPORT**

Date: 6<sup>th</sup> Nov. 2023 (2.30pm to 4.20pm) Venue: Zoom/ YouTube Participants: 462 newly enrolled learners. Speakers: Professor Anirban Ghosh, Director, CIQA Shri Hillol Ghosh, IT Officer Technical support Team

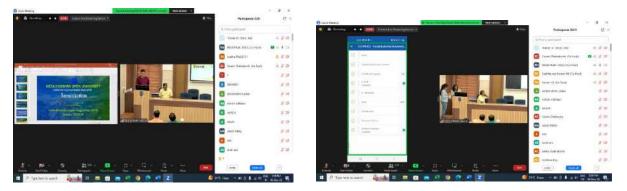
The university offers its undergradure and postgraduate degree programmes through ODL method. Approval has been received in respect of all the undergraduate programmes for 5 years from the academic session 2023-24. Accordingly admission notification was published for admission into UG programmes under CBCS. After the admission process is over, every year, the CIQA conducts induction meeting for sensitization on LMS/ Mobile App and teaching learning process.

Professor Anirban Ghosh, Director, CIQA in his introductory speech welcomed all the participants present online and offline in the conference room of the university. Prof. Ghosh described in detail the services provided by the university. The services include both traditional and online services. He specifically told the teaching methodology that university follows. The teaching methodology of the university includes i) F2F counselling at Learner Support Centres, ii) online counselling, iii) Laboratory Counselling (LCES), iv) Mobile App, v) LMS. vi) Web TV, vii) Web Radio, viii) online support services etc.



Dr. Ghosh also demonstrated the navigation of the university website. Various TABs like online services, provisional enrolment, SLM dispatch status, previous year's questions, recent updates, etc. were shown by him.

Shri Hillol Ghosh, IT Officer described the LMS- its features and utility in the education system. Through his power point presentation nicely described how the LMS is used to deliver a course. Different components of LMS and the role of the stakeholders like teachers, students, educational institutions in LMS were discussed by him.



The technical support team very nicely demonstrated the ways to use the Mobile App right from downloading the App to access the same with user ID and Password. Since the provisional enrolment numbers have already been issued, the service provider has started to send the user ID and PW to the registered mobile numbers of the newly admitted students. The registered can only access the e-content i.e. audio-video lectures, course materials etc. The sample MCQs, discussion forum are also available in the mobile App. The registered students may also lodge complains through this App.



During the Q/A session., the learners present in the programme asked various questions on PCP, availability of SLMs, practical classes (LCES) examination system etc. which were answered by the Director, CIQA with patience.

The programme ended with formal vote of thanks proposed by the Director, CIQA.

---Report prepared by Prof. A. Ghosh