An Important Communication and an Appeal

Respected Coordinators of the Study Centres, we are being constrained to make this communication to you under the present unusual circumstances faced not only by the University, but the entire world. Nobody, not even the best of minds, could predict the sudden emergence of COVID-19 pandemic that has disrupted the normal/routine activities of all institutions, including those of the Universities.

We, however, cannot and should not forget our responsibilities to our learners even in this very troubling time. But we are facing problems to perform one of many important duties, namely, the status of despatch of Self - Learning Materials (SLMs) to the learners for reasons beyond our control. We summarise below a few salient points explaining the situation arising out of the present pandemic situation :-

1. It is a possibility that the study centres could not distribute the SLMs received from the University due to the abrupt Lockdown with effect from mid March, 2020.
2. The SLMs, collected by the Courier from the University for distribution to the study centres, are still lying in their warehouse (godown), as they failed to complete their job due to the Lockdown which has disrupted all modes of transport throughout the state.
3. Some work orders are lying with the Printers for execution which they failed to comply for disruption of work at their places due to the pandemic.
4. Some SLMs are lying at the University warehouse at Kalyani as these could not be distributed owing to Lockdown.

The other obstacles in sending the SLMs include the fact that most of the colleges housing the study centres are currently closed and a few of them are even functioning as quarantine centres.

We, however, taken the present adverse situation as a challenge. Accordingly, steps are being taken by the University authority to upload the entire SLMs of all courses in the website of the University – to be effective within a week or so, for use by the learners.

We would request you to guide the learners for its meaningful use and to appeal to you to bear with us in this very difficult time.

Director, Study Centres
Netaji Subhas Open University