



NETAJI SUBHAS OPEN UNIVESITY

SCHOOL OF VOCATIONAL STUDIES

POST GRADUATE DIPLOMA IN HOSPITAL FRONT OFFICE MANAGEMENT

TERM END EXAMINATION JUNE 2020

Photo

NAME:

ENROLMENT NO:

PH NO:

COURSE NAME:

POST GRADUATE DIPLOMA IN HOSPITAL FRONT OFFICE MANAGEMENT

STUDY CENTRE NAME:

STUDY CENTRE CODE:

- Please tick (✓) to take up the intended paper.

PAPER CODE	PAPER NAME	(Tick Mark)	ASSIGNMENT MARKS *(to be filled by the Co-ordinator only)
PAPER I	HOSPITAL & HEALTH		
PAPER II	OVERVIEW OF HOSPITAL MANAGEMENT		
PAPER III	PRINCIPLES OF MANAGEMENT		
PAPER IV	CONCEPT OF HOSPITAL SUPPORT SERVICE		
PAPER V	FRONT OFFICE MANAGEMENT		
PAPER VI	SPECIALIZED SERVICES		
PAPER VII	HOSPITAL INFORMATION SYSTEM		
PAPER VIII	PUBLIC RELATIONS		
PAPER IX	COMMUNICATION		
PAPER X	PROJECT WORK		XX

Signature of the Candidate

Signature of the Co-ordinator
with Official Seal