



# NETAJI SUBHAS OPEN UNIVERSITY

## EXAMINATION DEPARTMENT

134/1, Meghnad Saha Sarani Kolkata-700029

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Memo.No.COE/2019/ 2078 (05)

Date: 09/08/2019

**ROUTINE AND VENUE**  
**HOSPITAL FRONT OFFICE MANAGEMENT**  
**(ONE-YEAR POST GRADUATE DIPLOMA COURSE)**  
**JUNE 2019 TERM END EXAMINATION**

<u>DATE</u>	<u>TIME</u>	<u>PAPER NO &amp; TOPIC</u>
<u>17.08.2019 (Saturday)</u>	<u>12 Noon – 3 PM</u>	<u>Paper I – Hospital &amp; Health</u>
<u>18.08.2019 (Sunday)</u>	<u>12 Noon – 3 PM</u>	<u>Paper II – Overview of Hospital Management</u>
<u>31.08.2019 (Saturday)</u>	<u>12 Noon – 3 PM</u>	<u>Paper III – Principles of Management</u>
<u>01.09.2019 (Sunday)</u>	<u>12 Noon – 3 PM</u>	<u>Paper IV-Concept of Hospital Support Services</u>
<u>07.09.2019 (Saturday)</u>	<u>12 Noon – 3 PM</u>	<u>Paper V- Front Office Management</u>
<u>08.09.2019 (Sunday)</u>	<u>12 Noon – 3 PM</u>	<u>Paper VI – Specialized Services</u>
<u>14.09.2019 (Saturday)</u>	<u>12 Noon – 3 PM</u>	<u>Paper VII – Hospital Information Systems</u>
<u>15.09.2019 (Sunday)</u>	<u>12 Noon – 3 PM</u>	<u>Paper VIII – Public Relations</u>
<u>21.09.2019 (Sunday)</u>	<u>12 Noon – 3 PM</u>	<u>Paper IX – Communication</u>

**Examination Venue for theory papers – Paper I to IX**

<u>Sl.No.</u>	<u>Study Centre</u>	<u>Exam Centre</u>
1	RNTIICS – P11	Pranavananda Institute of Management (P-21), Ballygunge Campus- Besco Residency; 8,Anil Moitra Road,P.O.Ballygunge,P.S.Gariahat, Kolkata-700019 (Next to Bharat Sevashram Sangh Medical Centre) Near Ballygunge Station
2	Ruby General Hospital- V47	
3	Desun Hospital – V59	

**Paper- X, Project Work Examination Venue and Routine for all students.**

<u>Date</u>	<u>Time</u>	<u>Study Centres</u>	<u>Exam Centre</u>	<u>Paper</u>
23/09/2019 (Monday)	11 a.m to 2 p.m.	P11, V47 & V59	Ruby General Hospital Ltd (V-47), Kasba Golpark, EM Bypass, Kol-700107	P-X (Project Work)

Prepared by *[Signature]*  
09/08/2019

*[Signature]*  
09/08/19  
Controller of Examinations  
(Acting)

Copy to :- 1) Director, School of Vocational Studies, NSOU.  
2) All study centres.