



# NETAJI SUBHAS OPEN UNIVERSITY

(Established by WB Act (XIX) of 1997, Recognized by UGC)

Accredited by NAAC with grade A

**Regional Centre, Durgapur**

Jawahar Lal Nehru Road, Durgapur, Paschim Burdwan-713214

website: [www.wbnsou.ac.in](http://www.wbnsou.ac.in), Ph-3432500418

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## Report of the Inspection/Visit

**Venue:** Nistarini College LSC (B-07), Purulia

**Visiting Schedule:** 31<sup>st</sup> July 2022 at 11 am

**Mode:** Face-to-Face adhering to Covid appropriate behaviour

**Participants:** Comprised of the following members-

- ❖ Prof. Anirban Ghosh, Director CIQA, i/c SPS &SVS, NSOU
- ❖ Shri Prosenjit Bhattacharya, Dy. Director, Regional Centre, Durgapur, NSOU
- ❖ Dr Papiya Upadhyay, Asst. Prof. of Education, NSOU

**Members of the Study Centre (Learners Support Centre) present:**

Prof. Dr. Indrani Deb, Principal, **Nistarini College**

Dr. Nabanita Dutta NSOU Co-ordinator of **Nistarini College**

Sri. Priyabrata Mukherjee, Asstt. Co-ordinator of **Nistarini College**

**Objectives:**

- To observe the regular functioning of Learner Support Centre.
- To observe the impact of ongoing UG admission for the academic session 2022-23.
- To leverage learners about ongoing Assignment submission.
- To know about the on-ground challenges faced by the LSC.

**Minutiae of the Inspection visit**

NSOU team had arrived at the campus of Nistarini College LSC at sharp 11 am in the morning. Principal, Prof Indrani Deb was herself present in her office along with the Coordinator and Asstt. Co-ordinator of the LSC. Inspection team had a discussion with LSC members in presence of Principal in her office. Various issues were discussed. The major problem was raised by them about the SLM distribution. As some time, it reaches very late, it comes in installments, sometime SLM's are reaching earlier to the study centre near to them. But they are getting it after long time. New CBCS SLMs are all in English version where as learners are demanding SLMs in vernacular language. The team was informed of the overwhelming enrolment in the UG/PG



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programmes in the subsequent sessions. The principal encouraged to offer some vocational courses under SVS/CLL in cognizance with the various disciplines to up-skill the centurions and prepare them for the global knowledge society. The LSC is enthused about mobilizing such ventures in collaboration and strengthening ties with NSOU.



Later on, the team visited the LSC office. It was observed the SLMs were being maintained in a very neat, clean and systematic manner. Learners are getting the services. Some of the live queries relating to PCP and assignment submission were met by the team. Learners' attendance and countersignature of the Counsellors were checked in the attendance file. Remittance sheet for counsellors' remuneration was also checked and found in order.



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Over all the visiting team anchored satisfaction about the functioning and performance of the LSC. It is operating well following all the guidelines of the university.

The team happened to meet with many learners enrolled under UG/PG/2<sup>nd</sup> degree programmes of NSOU. A fair interaction took place between team members, LSC staff and learners. Director, CIQA and Dy Director, Durgapur RC patiently addressed many queries mainly related to assignment submission, form fill-up, etc to name a few. The team diligently leveraged the learners to resolve respective issues. The learners were advised to check websites frequently and adhere to the notice circulated from time to time.

The visit clinched with thanks and best wishes for a better coordination and collaboration among all stakeholders.

*Prepared by*

*Dr. Papiya Upadhyay*

*Shri Prosenjit Bhattacharya*