



NETAJI SUBHAS OPEN UNIVERSITY

(Established by W.B Act (XIX) of 1997, Recognized by UGC)

Accredited by NAAC with grade A

Regional Centre, Durgapur

Jawahar Lal Nehru Road, Durgapur, Paschim Burdwan-713214

Phone no. 0343-2500418, website: www.wbnsou.ac.in

Inspection & Learners meet at Banwarilal Bhalotia College.

Asansol

Venue: **Banwarilal Bhalotia College, Asansol (C-02)**

Event Schedule: 15th July, 2023

11.30 AM

Participants: Comprised of the-

❖ **NSOU Team Members:**

- Sri Prosenjit Bhattacharya, Dy. Director, RC, Durgapur
- Professor Sharmistha Chatterjee, Prof of English Language Teaching
- Sri Debananda Biswas, System Analyst, RC, Durgapur
- Sri Biswajit Chatterjee, Junior Store keeper

❖ **Members of the Study Centre (Learners Support Centre) present:**

Dr. Chanchal Biswas

Learners of UG: around 100 learners were present

Objectives:

- Schedule inspection
- Interaction with Learners
- Receiving feedbacks from LSC

Minutiae of the Induction Programme:-

Dr. Chanchal Biswas, Co-ordinator of BB College LSC introduced the session. He welcomed Sri Prosenjit Bhattacharya, Dy Director RC to address the gathering. Shri Bhattacharya touched many of the important points relating to admission, renewal, and examination during his speech. He urged students to always follow the university's official website and app for all the information's. Sri Debananda Biswas, System Analyst, RC Durgapur interacted with the student regarding NSOU mobile app, a live demo was given that how to run and how to use. etc.



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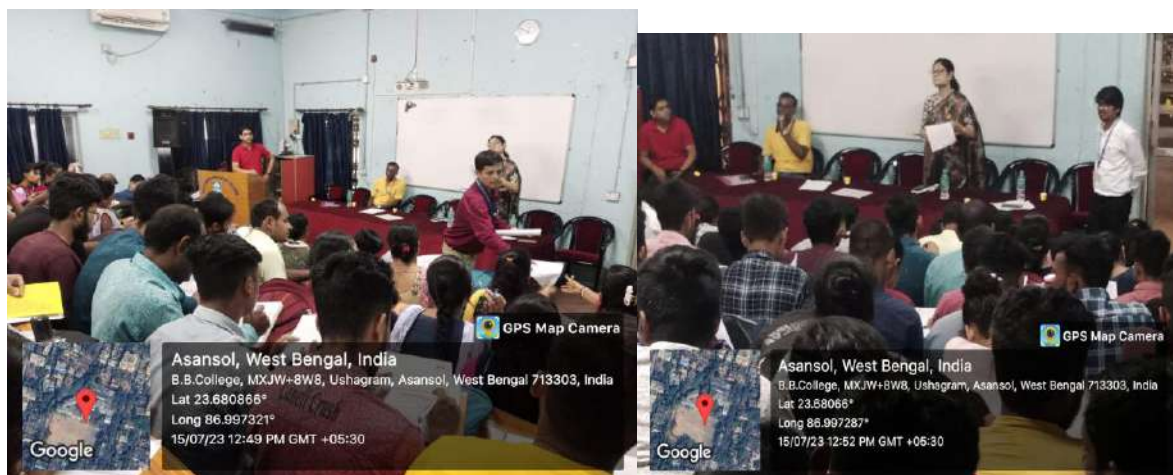
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Professor Sharmistha Chatterjee took a session of FAQ of the students over all the aspects of UG courses. Also distributed a feedback form to the students with the assistance of Sri Biswajit Chatterjee Jr Storekeeper NSOU. The house was opened for interaction and Q/A session. All the students raised various issues/doubts related to their studies which were suitably addressed by the members present in the meeting.



The Team visited the office of the LSC. It was observed that the notices are all torn and are very old. On asking for the Register of SLM receipt and distribution, Learner attendance Register counter signed by the counsellors, and Honorarium Disbursement Register all are missing. Nothing is maintained in the desired form. Some loose sheets of 2015-16 were shown when he used to collect the student's attendance and counsellors attendance.



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Staff of the LSC show the team some SLM's which were old and not relevant anymore. They were stacked on one side of the office. On asking they replied they had informed university about this old book so that university may pick them up.

The premises of the college, was extremely dirty and unhygienic. However, many of the NSOU's learners are regularly getting services from many of Govt Departments. The team had requested Dr Biswas, Co-ordinator to share the documents and success stories of learners with university.