



NETAJI SUBHAS OPEN UNIVERSITY

(Established by W.B Act (XIX) of 1997, Recognized by UGC)

Accredited by NAAC with grade A

Regional Centre, Durgapur

Jawahar Lal Nehru Road, Durgapur, Paschim Burdwan-713214

Phone no. 0343-2500418, website: www.wbnsou.ac.in

Inspection & Learners meet at Guskara Mahavidyalaya, Guskara

Venue: **Guskara Mahavidyalaya, Guskara (N-05)**

Event Schedule: 22nd July, 2023

Time: 11.30 AM

Participants: Comprised of the-

❖ **NSOU Team Members:**

- Sri Prosenjit Bhattacharya, Dy. Director, RC, Durgapur
- Dr. Ritu Mathur Mitra, Head and Associate Professor, Department of History, School of Social Sciences
- Sri Debananda Biswas, System Analyst, RC, Durgapur
- Sri Srikanta Mondal, Cashier

❖ **Members of the Study Centre (Learners Support Centre) present:**

Dr Sudip Chatterjee, Principal

Dr. Sukhendu Roy Coordinator

Other official staff.

Learners of UG: around 60 learners were present

Objectives:

- Schedule inspection
- Interaction with Learners
- Receiving feedbacks from LSC

Minutiae of the Induction Programme:-

Dr. Sukhendu Roy, coordinator of Guskara Mahavidyalaya LSC received the team. First a small interaction and introduction took place in the chamber of Dr Sudip Chatterjee, Principal Guskara Mahavidyalaya. There after, team moved to the seminar hall where learners were present. At the beginning the



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whole inspection team was felicitated by the learners and LSC staffs. Dr. Sukhendu Roy, coordinator welcomed Sri Prosenjit Bhattacharya, Dy Director RC to address the gathering. Shri Bhattacharya touched many of the important points relating to admission, renewal, and examination during his speech. He urged student's to always to follow university's official website and app for all the informations. Sri Debananda Biswas, System Analyst, RC Durgapur interacted with the students regarding NSOU mobile app, a live demo and 1:1 technical interaction with all the learners took place. How learners can use their Learning Management system regarding e-SLM over internet, Classes, notice regarding PCP etc were illustrated.



Dr. Ritu Mathur Mitra took a session of FAQ of the students over all the aspects of UG and PG courses, Exam, PCP Class also some helpful advices within NSOU website etc . Entire session was assisted by Sri Srikanata Monadal, Cashier NSOU. The house was opened for interaction and Q/A session, The students raised various issues/doubts related to their studies which were suitably addressed by the members present in the meeting.



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The Team visited to the office of the LSC. It was observed that the Building is very new and spacious and well equipped infrastructure to store SLMs, documents and all other materials. The team was observed that notice board also is in proper place and updated with current notices of NSOU..

Register of SLM receipt and distribution, Learner attendance Register duly counter signed by the counselors, and Honorarium Disbursement Register were found in order. Everything is maintained in desired form. Some modification of record keeping was advised by Dy. Director RC Durgapur, so that it becomes more easy to handle.

Staff of the LSC showed the team some old SLM's which are not required any more. Team advised them to inform in detail through e mail to hqstore@nsou.ac.in .

Over inspection and interaction with learners were fruitful and successful.