



Report of Induction Meet at Krishnanagore Govt. College Support Centre (D-01) held on 4th June, 2022

As per recommendation of Director, CIQA vide note sheet dated 28/03/2022 and approved by competent authority; Regional Director, Kalyani organized the said induction meeting and Inspection with the following team members:

NSOU Team Members:

1. Dr. Premananda Jana, Director, Regional Centre, Kalyani
2. Prof. Sanat Kr. Ghosh, Professor, School of Education
3. Dr. Sudeshna Chatterjee (Biswas), Deputy Registrar (Academic)

Date & Day of Inspection: 4th June, 2022 (Saturday)

Time: 12:00 PM

Name of the LSC with Code: Krishnanagore Govt. College Support Centre, **D-01**

The NSOU Team had a detailed discussion with the Co-ordinator and other officials of the LSC in the chamber of the Co-ordinator and also visited the classroom, infrastructures allotted to run the centre. The following points were observed to be noted:

- i) The coordinator informed regarding non-availability of counsellors due to UGC guidelines about SACT-II.
- ii) The coordinator informed also that the internal faculties are not interested to take classes due to small amount of remuneration.
- iii) There was a separate notice board for NSOU students in front of the office room of the centre.
- iv) On the Krishnanagore Government College website, a web link and a tab appear prominently regarding Netaji subhas Open University.
- v) The counselling schedules (UG & PG) are displayed on the LSC notice board.
- vi) Attendance of the learners for the PCPs is well-maintained subject and year-wise.
- vii) SLMs were arranged properly.
- viii) Class room, wash room were unsuitable for use.

After the discussion, the team met with the enrolled learners' and induction meetings were performed by the University officials in presence of Dr. Balai Ch. Das, Coordinator; Dr. Gopal Das and other counsellors of the study centre. **Number of learners attended the program is more than 200.**

The Coordinator offered a very warm welcome to newly admitted learners, faculty members and officers of the University. He thanked the learners for choosing NSOU to enhance their educational achievements and also assured them to provide academic facilities as much as possible.

Dr. Premananda Jana, Director, Kalyani Regional Centre addressed the audience next. He first extended a warm welcome to the newly admitted learners on behalf of the University. He also delivered a greeting for the silver jubilee year of the University and also about the achievement of NAAC accreditation with Grade A, and which reflects the quality of teaching learning standards of NSOU. He spoke impressively about Open Learning, where and how NSOU as an institution was different from other such lesser parallels. He gave an overall view about the various levels of programs that NSOU conducts and clarified the all-important issue of equivalence of degrees attained through NSOU. He informed about the post-admission duties of the learners, emphasizing the importance of self-study through controlled guidance with counsellors. He also informs about the library facility and "Learner's Facilitation Centre" available at RC, Kalyani and also suggested the learners' to visit University website regularly. Lastly, he advised the learners to put their problems and suggestions through feedback sincerely.

Dr. Sudeshna Chatterjee (Biswas), Deputy Registrar (Academic), next explained about the ODL system, renewal procedure in a lucid manner. She also discusses about importance of the NSOU website and various information (OER, SLM, AVL etc) available in our university portal.

Prof. Sanat Kr. Ghosh, Professor, School of Education, NSOU spoke about the flexibility, advantages of the Open mode of education and explains the UG-CBCS structure as well as distribution of courses over the six semesters in detail and the internal assessment process as well as TEE. He discusses the whole process (entry to exit) of NSOU and encourage the

learners to complete the course within due time. under the ODL mode of the NSOU. He also spoke about the learner's support system and various facilities given by the University, especially the ICT support system.

An open discussion/interaction with the learners took place and the learners' feedback are as follows:

- Non-availability of SLMs in time,
- Requirement of SLMs under CBCS curriculum in Bengali version,
- Refund of fees paid twice,
- Mistake in Name,
- Non-cooperation of LSC staffs,
- Wash rooms are not cleaned,
- Interested to use college library,
- No Classes of English (Hons.), Sociology as per schedule.

All these queries were adequately addressed by the members of the NSOU team. Finally, an interactive discussion took place in presence of 12 counsellors. The suggestions come up are as follows:

- Requested to start PCP at their LSC and to involve counsellors for classes,
- Suggested for offline classes and examinations,
- Involvement of counsellors in the process of Term End and Assignments examinations.



The program was ended with a vote of thanks by Dr. Balai Ch. Das, Coordinator. The meeting concluded on a positive note.

Sd-
Dr. Premananda Jana
Director,
Regional Centre, Kalyani, NSOU