



**Report of Induction Meet at Sree Chaitanya College Support Centre (D-03) held on 17<sup>th</sup> June, 2023**

As per recommendation of Director, Study Centre vide Memo-RC/KLY/029/23-24 dated 05/06/2023 and approved by competent authority vide VC/16/1848 dated 07.06.2023; Regional Director, Kalyani organized the said induction meeting and Inspection with the following team members:

**NSOU Team Members:**

1. Dr. Premananda Jana, Director, Regional Centre, Kalyani
2. Smt. Kasturi Sinha Ghosh, Assistant Professor of Social Work
3. Shri Jay Prakash Chowdhary, Assistant Director, Regional Centre, Kalyani

**Date & Day of Inspection:** 17<sup>th</sup> June, 2023 (Saturday),

**Time:** 11:00 AM

**Name of the LSC with Code:** Sree Chaitanya College Learner Support Centre (LSC) (D-03)

The NSOU team meet the stakeholders of Sri Chaitanya College LSC to know the available facilities and infrastructures and to understand if it is conducive for the smooth running of the various programs under umbrella of NSOU.

The coordinator and other staff members extended their warm welcome to the team and handed over all the relevant documents which were asked to produce by the team members.

The following points were observed to be noted:

**Observations:**

- a) SLMs are arranged properly.
- b) The NSOU website have not been linked with college website till the day of inspection.
- c) There was separate notice board for NSOU learners at prominent place of the centre.
- d) UG classes have been organized regularly and attendance record preserved properly **but attendance is very poor.**
- e) Washrooms are maintained properly.

**Interaction with the academic counsellors:**

The counsellors were very pleased to get a platform to communicate with the personnel from NSOU. Most of the counsellor was SACT I. They expressed that the teaching and learning atmosphere of the LSC was remarkable and they also shared their teaching experiences during the pandemic. **However, they requested for increasing the existing remuneration.**

Meanwhile the coordinator conveyed that since they do not get proper information about important dates like date of form fill up for the term examination or any important submissions to be made by the student so they suggested that all the notices may be sent to them in hard copy.

### **Meeting with Principal, Coordinator, Counsellor, and Staff:**

- i)* Principal and coordinator assured about separate link for NSOU support centre will be displayed at their college website as soon as possible.
- ii)* Coordinator also assured about the formation of Whatsapp group of learners for better communication timely.
- iii)* The coordinator informed that they have not received few SLMs till date and requested the University authority to send the SLMs.
- iv)* Principal assured the learners for any help about the sharing of college resources and infrastructure, if required.

After the discussion, the team met with the enrolled learners' and induction meetings were performed by the University officials. **Number of learners attended the program is only 25.**

After the discussion, the team meet with the enrolled learners to fulfil the purpose of the program.

The coordinator thanked the learners and said that NSOU provides opportunities for enhancing educational levels for those who have not been permitted to take admission in the conventional system due to long gap after achieving certain educational standard from the conventional system, and those who due to some reasons could not continue their studies despite their eagerness of learning. He also encouraged the students by assuring them to provide academic facilities as much as possible.

Dr. Premananda Jana, Director, Kalyani Regional Centre, addressed the audience next. He first extended a warm welcome to the newly admitted students on behalf of the university. He gave an overall view about the various levels of programmes that NSOU conducts, clarified all important issues of equivalence of degrees attained through NSOU. He explained about the ODL system, flexibility of the Open mode and significance of SLM in open system. He informed about the post admission duties of the learners and mentioned about the facilities (Library, LFC, Laboratory etc.) available at Regional Centre, Kalyani.

Ms. Kasturi Sinha Ghosh urged the learners to follow the website regularly. She asked them to regularly attend their PCP classes and clear their doubts. She said they must be familiar with the terms that are used in our system of education like ODL, PCP, SLM, etc. She also told them to go through the repository which is given in the University website.


Mr. JP Chowdhary, explained the learners about how to access the website. He told them to download the NSOU Application which will help to updated them about the important dates and information given by the University. He also conveys the learner not to change their mobile number till they do not complete the course.


Lastly, an open discussion with the learners took place. And, **learners raised pertinent questions relating to non-receipt of SLM, SMS alert, submission of assignments** etc. All these queries were adequately answered by the members of the NSOU team and despite learners also raise the following points.

- A) Enrolled learners requested the visiting team to provide Bengali version SLMs as they are from Bengali medium background.**
- B) Learners reported that most of the time no one responding over helpline even during office time.**
- C) Learners are not getting proper guidance/ information regarding their queries over helpline.**

The program was ended with a vote of thanks by the coordinator and the meeting concluded on a positive note.



  
**Dr. Premananda Jana**  
Director,  
Regional Centre, Kalyani, NSOU

  
**Smt. Kasturi Sinha Ghosh**  
Assistant Professor,  
Social Works, NSOU

  
**Shri Jay Prakash Chowdhary**  
Assistant Director,  
Regional Centre, Kalyani