



# NETAJI SUBHAS OPEN UNIVERSITY

DEPARTMENT OF CONTROLLER OF EXAMINATIONS

134/1, Meghnad Saha Sarani, Kolkata-700 029

☎: 2465-6936; Fax: 2463-0293

Memo No.: COE/223/22

Date: 10/08/2022

## NOTICE

Online submission of Assignment for BDP Online Term-End Examination December-2021 & June-2022 and Undergraduate Degree Programme (Under CBCS) Online Term-End Examination December-2021 (SEM-I) & June-2022 (SEM-II) have been completed on 08/08/2022 (2:00 p.m.). In our earlier Notice (Memo No. : COE/87(i)/2022, Dated: 11/04/2022, in page no.6, point no.1) it has been clearly mentioned that at the time of Examination "**OTP will be delivered to either Registered or Alternative Mobile Number**". So, the learner has been asked to put his/her own Mobile Number at the time of Online Examination form submission. But it is learned that both the **Registered and Alternative Mobile Number** of some learners are not working. In other cases, Registered Mobile Number was inactive and at the same time the learner did not mention any **Alternative Mobile Number** at the time of online submission of Examination Form. Consequently, it has not been possible to send **the confidential OTP** to any of these Mobile Numbers. As a result, the learners could not submit their Online Assignment. For such cases, to submit the Online Assignment learners are requested to follow the undermentioned procedure:

- 1) Only such learners who are having the above issues/problems may click on the following link on the login page of Online Assignment Submission Portal - "**My Registered Mobile Number and Alternative Mobile Number both are not working**"

Page1 of 3



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- 2) To click the above link, the learner will be allowed to submit a form where -
  - a) Learners can put a **New Alternative Mobile Number**, which must be **UNIQUE** in the sense that it has not been tagged to any other Enrolment Number/s. This **New Mobile Number should have an evidence / proof that is owned by the concerned learner.**
  - b) The learner has to upload a scanned image of one authentic document viz. his/her Aadhaar Card / Bank Pass book etc. where the said **New Alternative Mobile Number is printed and clearly visible.**
- 3) While submitting the form, that Mobile Number will be verified with an OTP. If this Mobile Number is **UNIQUE**, then validation will be **PASSED**.
- 4) If this **Number is found to be already tagged** with any other Enrolment Number/s in the database, then an error message "**Sorry! That Mobile Number has been already tagged to another Enrolment Number. Please provide a Unique Mobile Number of your own**" will be displayed. Accordingly, validation will be **FAILED** and learner cannot proceed further. Then learner can click '**Cancel**' Button to return to login page.
- 5) After successful submission of the above-mentioned form, the learner may come back after 3 hours to visit the respective Online submission of Assignment portal login page to login his/her Assignment submission – Dashboard using the **New Alternative Mobile Number** supplied by him/her in the above-mentioned process.



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This may please be noted that the learner concerned may avail the scope of correction of Alternative Mobile Number from **11/08/2022 (2:00 p.m.)**. Considering the whole situation, it has been decided that the submission of Online Assignment will be **reopened for all learners for 3 days (3 x 24 hours) from 11/08/2022 (2:00 p.m.) to 14/08/2022 (2:00 p.m.)**.

Helpline Number : 9830338974

Date : 11.08.2022 to 14.08.2022

Time : 11:00 a.m. to 5:00 p.m.

(Rokeya Ray)

**Controller of Examinations**

Page 3 of 3