



NETAJI SUBHAS OPEN UNIVERSITY

DEPARTMENT OF CONTROLLER OF EXAMINATIONS

134/1, Meghnad Saha Sarani, Kolkata-700 029

☎: 2465-6936; Fax: 2463-0293

Memo No.: COE/280/22

Date: 19/09/2022

NOTICE

BDP Online Term-End Examination December-2021 & June-2022 and Undergraduate Degree Programme (Under CBCS) Online Term-End Examination December-2021 (SEM-I) & June-2022 (SEM-II) have been already extended upto 21/09/2022 (2:00 p.m.). In our earlier Notice (Memo No.: COE/87(i)/2022, Dated: 11/04/2022, in page no.6, point no.1) it has been clearly mentioned that at the time of Examination “**OTP will be delivered to either Registered or Alternative Mobile Number**”. So, the learner has been asked to put his/her own Mobile Number at the time of Online Examination form submission. But it is learned that both the **Registered and Alternative Mobile Number** of some examinees are not working. In other cases, Registered Mobile Number was inactive and at the same time the learner did not mention any **Alternative Mobile Number** at the time of online submission of Examination Form. Consequently, it has not been possible to send the **confidential OTP** to any of these Mobile Numbers. As a result, the examinees could not enter their Online Term-End Examination portal. For such cases, to complete the Online Term-End Examination examinees are requested to follow the undermentioned procedure:

- 1) Only such examinees who are having the above issues/problems may click on the following link on the login page of Online Term-End Examination Portal - “**My Registered Mobile Number and Alternative Mobile Number both are not working**”.

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- 2) To click the above link, the examinee will be allowed to submit a form where -
- a) Examinees can put a **New Alternative Mobile Number**, which must be **UNIQUE** in the sense that it has not been tagged to any other Enrolment Number/s. This **New Mobile Number** should have an evidence / proof that is owned by the concerned examinee.
 - b) The examinee has to upload a scanned image of one authentic document viz. his/her **Aadhaar Card / Bank Pass book** etc. where the said **New Alternative Mobile Number** is printed and clearly visible.
- 3) While submitting the form, that Mobile Number will be verified with an OTP. If this Mobile Number is **UNIQUE**, then validation will be **PASSED**.
- 4) Validation will be shown '**FAILED**' for the following reasons:
- i) If this **Number** is found to be already tagged with any other Enrolment Number/s in the database, then an error message "**Sorry! That Mobile Number has been already tagged to another Enrolment Number. Please provide a Unique Mobile Number of your own**" will be displayed. Accordingly, validation will be **FAILED** and examinee cannot proceed further.
 - ii) If the examinee put the Alternative Mobile Number which has already been updated once, he/she will not be allowed to update the Alternative Mobile Number again. In that case an error message "**Sorry! The Alternative Mobile Number for this Enrolment Number has already been updated ONCE. You are not allowed to update your Alternative Mobile Number AGAIN.**" Then validation will be **FAILED**.
- In both the above cases, the examinee can click '**Cancel**' Button to return to login page.
- 5) After successful submission of the above-mentioned form, the examinee may come



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back after 3 hours to visit the respective Online Term-End Examination portal login page to login his/her Online Term-End Examination – Dashboard using the New Alternative Mobile Number supplied by him/her in the above-mentioned process.

This may please be noted that the examinee concerned may avail the scope of correction of New Alternative Mobile Number **from 19/09/2022**. Considering the whole situation, it has been decided that the Online Term-End Examination will be **extended for all examinees for 3 days (3 x 24 hours) from 18/09/2022 (2:00 p.m.) to 21/09/2022 (2:00 p.m.)**.

Helpline Number : 9830338974

Date : 18.09.2022 to 21.09.2022

Time : 11:00 a.m. to 5:00 p.m.

RS.
19/09/22

Prepared By

RS.
19/09/22

(Rokeya Ray)
Controller of Examinations